



OM00005 - Actions to Address risk and opportunity policy

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1. Actions to Address risk and opportunity policy

During the planning phase, A2Z Services' Management Team considers the management issues described in the Introduction to this document and determine:

- The risks and mitigation strategies that are to be addresses that may (if they eventuate) have a negative impact on the operation; and
- The opportunities that the company can leverage to ensure growth and sustainability while maintaining our environmental duty of care to all stakeholders.

The plans developed will provide assurance that the processes that A2Z Services use will convert the inputs into the expected outputs against our customer's requirements. By improving our QMS through good planning, we are able to:

- Enhance the desired effects of the opportunities that may occur;
- Prevent, mitigate and / or reduce the effects of undesired outcomes; and
- Achieve the improvements that are planned for.

The actions to mitigate risks and develop opportunities follow the Hierarchy of Controls (see Figure 2.) and through the monitoring and measurement phase an evaluation of the controls is required. Each control developed, and implement is proportionate to the impact that the risk or opportunity presents on the conformity of the products and services created by A2Z Services.

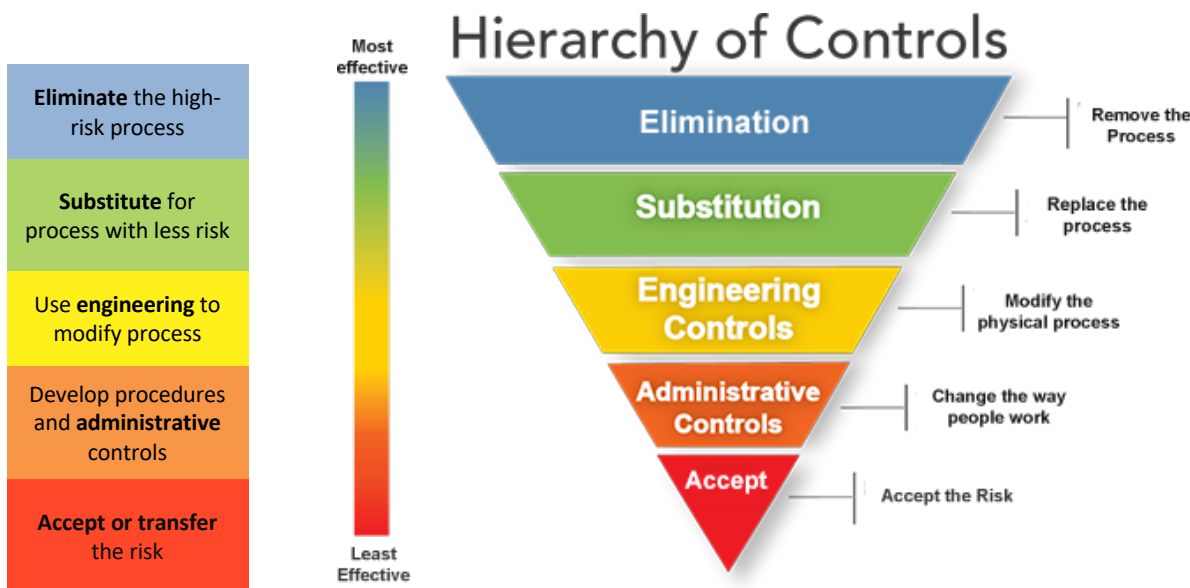


Figure 2. Hierarchy of Controls

FORMS AND REGISTERS

| Document number | Document Name |
|-----------------|----------------------|
| OF0005 | Risk Assessment Form |
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