



OM00019 – Continues business Improvement Policy

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AMENDMENT RECORD				ISSUE #: 1		
				ISSUE DATE: 10/09/2018		
Rev. #	Date	Details		Description of Changes	Prepared By	Approved by
		Section #	Para. #			
1						
2						
3						
4						



1. Business Improvement Policy

Purpose:

The purpose of this policy is to define the process for management review of the OMS and its continual improvement. To achieve this, senior management will periodically review the important elements and outcomes of the OMS.

Policy:

At A2Z Services, we are committed to identifying and selecting opportunities for improvement when they arise. Our company will implement necessary actions to further improve our products and / or services to further meet and exceed our customer's requirements and help ensure we enhance their satisfaction with our products and / or services.

To meet and exceed our customer's expectations we will on a continual basis:

- Improve our products and services and research future needs and expectations of our customers;
- Correct, prevent or reduce and mitigate undesired effects on our products and services; and
- Improve the operation and implementation of our OMS.

FORMS AND REGISTERS

Document number	Document Name